

Working in Partnership with Parents Policy

As parents/carers you are the central adults in your child's life. It is of utmost importance for your child that we work in partnership. This will give your child continuity of care and he/she will not become confused with different boundaries or standards of behaviour. I will endeavour to work closely with you to provide quality care for your child in accordance with your values and preferences.

Communication

It is extremely important that we communicate effectively and I will try to inform you of events and how your child is doing when they are being dropped off or collected each day. I understand however that as a working parent you may be in a rush to go to work in the mornings, and in the evenings, you may be tired or need to get home quickly. I therefore like to use the Kinderly App to enhance communications. I will detail things like what and how much your child has had to eat, naps they have taken and for how long, activities we have done, and any milestones achieved. Please feel free to reply to reports with any information or concerns about your child, particularly if you do not have time to talk with me. (Perhaps your child is to be dropped off or collected by a grandparent or friend for example and you will not have the opportunity to discuss a matter with me in person.) I would also request that you let me know if your child has had a poor sleep the night before or is feeling unwell. I am always happy to discuss your child and their care, whether in person, on What's App or over the phone.

Medical Details and Contact Information

Please let me know immediately if there are any changes to your child's medical details or whether they are receiving medical treatment of any kind. It is also vital that you inform me as soon as possible if there are any changes to contact details including phone numbers (work and mobile numbers) and those of your emergency contacts.

Key Stages of Development

As your child grows and develops issues will arise that we will need to discuss so as we can work together and incorporate your wishes into your child's care routine. These could include weaning, potty training, managing behaviour or starting (pre-)school. As these issues emerge, I will arrange a suitable time to discuss with you in detail how you would like me to take forward this part of your child's care. (This could be a ten-minute appointment when you come to collect your child, a video call, or a telephone conversation) It is very important that we work together on these key stages of their development so as to avoid upsetting or confusing your child and delaying their progress.

Supporting Learning

I will regularly involve you in the observation and assessment of your child's learning progress and keep you updated with their achievements. I encourage parents to be involved and welcome you to share information about your child's interests or hobbies, and make suggestions of how we can work together to plan your child's next steps. If you would like me to incorporate a specific theme, or plan activities around a special festival or religious holiday that you celebrate please let me know.

Concerns

If I have any concerns about your child's behaviour, development, or wellbeing I will share them with you immediately and if necessary, work with you to seek support from outside agencies.

If you have any concerns about your child, or issues regarding the care I am providing, please do let me know. Often a concern is a simple misunderstanding that can easily be resolved. I will always do my best to work with you to support your child and provide the best possible care.